**Station Road Medical Practice**

**Summer Newsletter**

Welcome to our Summer edition of the practice newsletter.

**Staff News**

Update on our junior doctors. Dr Brooks is our current GPST1 who will remain with us until August. Dr Filadelfia is our FY2 GP who will also be with us until August. In August, we will welcome the return of Dr Gbenga who will be our GPST3 and Dr Bain who will be our new GPST1, along with two new FY2 GPs.

It is crucial to protect the future of general practice by allowing junior doctors to gain more experience within the general practice setting. Our junior doctors are fully qualified doctors, who have spent time working in hospital and are now spending time in general practice.

We welcome a new Pharmacist to our practice team, Laura, who will join our existing team of pharmacists, and pharmacy technicians.

**Consultation Statistics**

During the month of May 2025, the clinicians in the practice carried out 2,908 face to face consultations and 1,661 telephone consultations.

In addition, there are multiple patient contacts throughout the day, both acute and routine, which our clinicians are dealing with.

Our telephone lines continue to be extremely busy. During May, our reception team answered 10,905 calls to the practice. Please bear with us when the phone lines are busy, particularly on a Monday morning, our team work exceptionally hard to answer as many calls as possible each day.

**Ayrshire & Arran Breast Service**

We have previously highlighted the new direct access breast lump service for patients which was being provided by the Health Board. Unfortunately, we have been informed they have had to pause this service in order to catch up with their waiting lists. We will update our website with further information when the service is reactivated in future.

**Carers Week**

Carers Week takes place 9th-15th June 2025. This year’s theme is ‘Caring About Equality’.

For more information, please visit:

[www.carersweek.org](http://www.carersweek.org)

**Website**

Remember we have a wealth of information and resources on our website. Visit our front page and click on ‘Patient Resources’.

**Blood Pressure Monitors**

If you are issued with a practice BP machine in order to monitor your blood pressure at home, can we kindly request that you remember to hand these back to the practice at the end of their monitoring period. This allows other patients to make use of this service.

**Facebook**

Please remember to follow the practice on Facebook for patient information in order to keep up to date with practice issues. Please note this platform will be for information sharing purposes only.

**Days We Are Closed**

The practice takes part in a number of Protected Learning Time (PLT) events throughout the year. This dedicated time allows the practice the opportunity to close for the afternoon to carry out essential staff training and address learning and professional development needs for the whole practice team. This Protected Learning Time allows us as a practice to improve on our service delivery and ensure we are providing a high standard of care to our patient population.

We would like to advise you that the practice will be closed for a PLT event on the following date:

**Tuesday, 24th June 2025 from 1pm-5.30pm**

Between the hours of 1pm-5.30pm on this day, if you require urgent medical attention which cannot wait until the following day to be seen by your GP, please telephone the Ayrshire Urgent Care Service on 01563 826930 and a member of staff will be able to assist you with your enquiry.

The Ayrshire Urgent Care Service will provide a clinical assessment where required and if you require to be seen by a GP within these hours, your GP Practice will contact you directly.